Agenda & Minutes

GridView Improvement Group | Meeting #2

20 February 2026

Attendees:

Nasik Ahmad, *SEC*

Chris Barfoot, *Gippsland Climate Change Network*

Grace Davis, *Strathbogie Shire Council*

Amy Gregorovich, *Yarra Ranges Council*

Melinda Miles, *Nillumbik Shire Council*

Zaylee Saint-James Turner, *Rural City of Wangaratta*

Heath Shakespeare, *Indigo Power*

AusNet representatives:

Ana Erceg, *Manager, Grid Evolution*

Vince Frandina, *Lead Electrification Engineer*

Jo Kaptein, *Community Energy Engagement Advisor*

Priya Laxman, *Forecasting Data Scientist*

Kyle Olsen, *Senior Engagement Specialist*

Apologies:

Blake Edwards, *Totally Renewable Yackandandah*

Sarah Goodwin, *Monash University*

Will Jackson, *DEECA*

Lasantha Meegahapola, *RMIT*

John Naylor, *Electrify Wangaratta*

Rakibuzzaman Shah, *Federation University*

Rebecca Tilbrook, *SEC*

Item	Time	Topic	Presenter
	2.00pm *(5 mins)*	**Welcome**	**Jo Kaptein**
1	**2:05pm** *(15 mins)*	**Quarterly update**	**Vince Frandina**
2	**2.20pm** *(15 mins)*	**Feedback mechanism**	**Jo Kaptein**
3	**2.30pm** *(10 mins)*	**Discussion: GridView improvements**	**Vince Frandina**
4	**3.00pm** *(10 mins)*	**GridView survey**	**Jo Kaptein**
	3.15pm *(5 mins)*	**Other business and close**	**Jo Kaptein**

Welcome & open

AusNet's Jo Kaptein opened the meeting with an Acknowledgement of Country, welcomed participants then outlined the meeting purpose and agenda.

Item 1 | Quarterly update

AER proposed rule change

AusNet's Vince Frandina presented an overview of the AER's proposed rule changes for low voltage network visibility (refer to pages 12 and 13). These changes group data into two categories – priority datasets and nonpriority datasets – creating a structured pathway for Distribution Network Service Providers like AusNet to progressively deliver priority data to the market.

Vince noted that GridView is aligned with these requirements, and that its strategic design has been informed in part by the proposed rule changes. GridView already supplies information that spans a number of the priority and non-priority datasets, positioning AusNet strongly for future compliance and market expectations.

User update

Vince outlined how GridView user data is collected via a popup survey built by the platform provider, Rosetta Analytics. Over the past 12 months, usage has shown steady, month on month growth.

Vince noted that 2026 has started strongly, with 567 users year to date, compared with 223 users at the same time in 2025 – a more than twofold increase. Much of this growth has been attributed to the launch of AusNet's Community Energy Bulletin, which has helped drive greater awareness of GridView.

Agreed actions:

- We will reduce the proportion of users selecting the 'Other' category (currently around 30%) by adding more organisation type options to the form's dropdown menu. We will also include a free text field so that users who still choose 'Other' can specify their organisation type in more detail.

Enhancements and updates

- Existing datasets – All non-geospatial data has been updated to September 2025. Work is currently underway to bring all datasets up to December 2026, with completion expected by March 2026.
- New datasets – Aggregated data for distribution substations, aligned with the presentation format used for LGAs and postcodes, has been provided to Rosetta for deployment.
- Usability enhancements – In-tool labels within GridView have been updated to make it easier for non-technical users to understand the meaning of each dataset.
- New usability materials – All factsheets have been updated to reflect the new datasets and usability enhancements, and are now published on our GridView page. In addition, a story about GridView was included in our Community Energy Bulletin issue 1.

Known issues

- Like any other software tool, GridView has several known issues which we are addressing, for example a issue that occurs when any low voltage layers are turned on for an LGA. This is being addressed by Rosetta Analytics.
- Additionally, we are aware that GridView and our DAPR portal (both provided by Rosetta Analytics) share a lot of common information. Our strategy has noted this and has proposed merging the two platforms together (i.e., moving DAPR documentation into GridView).

Item 2 | Feedback mechanism

AusNet's Jo Kaptein provided an update on the online feedback mechanism being developed for GridView. This mechanism will allow GIG members and other internal and external stakeholders to submit feedback on GridView.

The feedback form will be available on the GridView Improvement Group (GIG) page on Community Hub during the week of 2 March, and all GIG members will be notified by email once it is live.

Feedback will be categorised into five areas:

- New datasets
- Usability enhancements
- Issues / data inconsistencies
- Literacy building
- Other

Ahead of each GIG meeting, all feedback received during the quarter will be collated and shared with GIG members for review and discussion.

Item 3 | Discussion: GridView improvements

AusNet's Vince Frandina invited GIG members to share their ideas for improving GridView and outlined the updates planned for the coming quarter.

Discussion included:

New datasets

- Planned updates include:
    - Additional data on solar PV by customer type (LGA, postcode and substation) as well as solar PV uptake by feeder.
    - First steps to show voltage summaries for distribution substations (one of the priority datasets identified by the AER).
- GIG members' suggestions:
    - Show how much solar exports there are in an area (for example postcode)
    - How many residential battery storage systems on a feeder
    - Number of customers with batteries
    - Traffic light system showing transformer capacity.

Usability enhancements

- Planned updates include:
    - A map layer that shows the area served by each distribution substation (that is, which properties are connected to each transformer).
    - Capacity ratings for conductors and cables (an AER priority dataset)
    - Resizeable sidebar.
- GIG members' input:
    - Positive feedback was provided on recent usability improvements

- General support for the map layer update to support council and community electrification and community energy projects.

Building energy literacy

- AusNet's Jo Kaptein provided an update on the energy literacy initiatives planned for the next quarter, emphasising the importance of designing these based on user needs. The program will include at least one factsheet per quarter and one webinar focused on a specific use case.

- GIG members:
  - Agreed that holding a quarterly webinar would be valuable. One suggestion was to run a session on how to identify suitable locations for EV chargers, including how to assess transformer capacity for fast-charging sites
  - Noted that council key priorities are, generally speaking, council electrification, third-party EV chargers, and community batteries (i.e. supporting community energy groups exploring local battery projects)
  - Suggested that a case study showing community groups how to shortlist suitable locations for community batteries would be helpful
  - Suggested a quarterly 'new features' video
  - Suggested creating a short video explaining how to identify whether a transformer has enough capacity to support different types of connections.

Item 4 | GridView survey

AusNet's Jo Kaptein outlined the opportunity to gather feedback from 800+ GridView users who have agreed to participate in a survey to provide feedback on GridView.

Discussion included:

- Jo described the plan to send a short survey twice a year
- It was agreed that 3 questions would be the ideal maximum per survey
- It was agreed that including a question about how useful GridView is to users' work would provide a strong benchmark for assessing whether the improvements we're making are resulting in a better user experience.

Other business & close

Jo Kaptein noted that a poll will be sent out to schedule the next meeting, which will be held in May, with the remaining meetings for the year planned for August and November.

It was agreed that 1 to 1.5 hours is an appropriate duration for each meeting.

It was also agreed that, prior to each meeting, AusNet will circulate a list of proposed GridView improvements for GIG members to review and discuss.

Action items			
Agreed action	**Assigned to**	**Status**	**Due date**
Send link to feedback mechanism on Community Hub to all GIG members	Jo Kaptein	In progress	w.c. 2 March
Add feedback received by GIG members at 20 February meeting to the Community Hub feedback system, for consideration at the next meeting.	Jo Kaptein	In progress	w.c. 2 March
All feedback received during the quarter will be collated and shared with GIG members for review and discussion prior to each meeting.	Jo Kaptein		At least 1 week before each meeting