Agenda & Minutes

GridView Improvement Group | Meeting #4

25 August 2026

Attendees:

Chris Barfoot, *Gippsland Climate Change Network*

Grace Davis, *Strathbogie Shire Council*

Blake Edwards, *Totally Renewable Yackandandah*

Emma Filipovski, *SEC*

Will Jackson, *Yarra Ranges Council*

Lasantha Meegahapola, *RMIT*

Heath Shakespeare, *Indigo Power*

Zaylee Saint-James Turner, *Rural City of Wangaratta*

AusNet representatives:

Vince Frandina, *Lead Electrification Engineer*

Jo Kaptein, *Community Energy Engagement Advisor*

Priya Laxman, *Forecasting Data Scientist*

Apologies:

Ana Erceg, *AusNet*

Sarah Goodwin, *Monash University*

Amy Gregorovich, *Yarra Ranges Council*

Melinda Miles, *Nillumbik Shire Council*

John Naylor, *Electrify Wangaratta*

Rakibuzzaman Shah, *Federation University*

Item	Time	Topic	Presenter
	2.00pm *(5 mins)*	**Welcome**	**Jo Kaptein**
1	**2.05pm** *(5 mins)*	**Actions from last meeting**	**Jo Kaptein**
2	**2.10pm** *(10 mins)*	**Quarterly update**	**Vince Frandina**
3	**2.20pm** *(15 mins)*	**GridView survey**	**Jo Kaptein**
4	**2.35pm** *(10 mins)*	**EV charging**	**Vince Frandina**
5	**2.45pm** *(5 mins)*	**Other business and close**	**Jo Kaptein**

Welcome & open

AusNet's Jo Kaptein opened the meeting with an Acknowledgement of Country, welcomed participants, and outlined the meeting purpose and agenda. Apologies were noted.

Item 1 | Actions from last meeting

AusNet's Jo Kaptein and Vince Frandina provided an update on the actions from the last meeting in May. Of the eight actions, five have been completed with three carried over to the next meeting (actions 3-5).

Action items			
Agreed actions	**Assigned to**	**Status**	**Due date**
1. Add in new categories to the sign-up form – including private individual – to help reduce the number of subscribers in the 'other category'	Jo Kaptein	Complete	
2. Add in optional field for the sign-up form so users can provide their organisation type, if recorded as 'other'	Jo Kaptein	Complete	
3. GIG members invited to provide usability feedback on the new zone substation and feeder load profile feature	All GIG members	In progress	By next meeting
4. AusNet to consider feedback on proposed new datasets and usability features and report back to group at next meeting which ones will be included in the roadmap and estimated timing *(see datasets in appendix)*	Vince Frandina	In progress	By next meeting
5. Improve the Zoom feature in Google Chrome and functionality for resizing panes	Vince Frandina	In progress	By next meeting
6. Deliver first GridView survey ensuring that users' purpose for using GridView is added, ahead of the question on perceived usefulness.	Jo Kaptein	Complete	
7. Add provide feedback button within the GridView tool with link to the feedback data capture form on the GridView Improvement Group web page	Jo Kaptein	Complete	
8. Discuss AI-help feature with Rosetta to assess current performance and hosting	Vince Frandina	Complete	

Item 2 | Quarterly update

Subscribers

AusNet's Vince Frandina provided an update on GridView subscriber numbers, noting that user growth has remained consistently strong throughout 2026 compared with previous years. For example, 483 new users registered in April 2026, more than double the 203 new registrations recorded in April 2025. GridView also

surpassed the milestone of 5,000 total users on 5 August, two years after the platform's public launch in August 2024. Community energy groups and consultancies continue to represent a significant proportion of the user base, highlighting the platform's value in supporting community energy initiatives. The introduction of additional user categories has also enabled more detailed analysis of users by sector and type.

Data updates

All data (excluding geospatial layers) updated to 31 March 2026.

Usability and energy literacy

Several usability enhancements were delivered during the quarter, including the introduction of new icons to make it easier for users to identify and download load profile data and improvements to the postcode search feature. Vince Frandina together with platform developer Rosetta Analytics also continued to implement performance improvements to enhance the overall user experience.

Significant effort was invested in building energy literacy and increasing awareness of GridView through a range of new resources and communications, including:

- Publication of the "What's New in GridView" video.
- Development of a new fact sheet on how to identify suitable locations for a community battery.
- Updates to the GridView web page.
- Publication of videos and fact sheets on the AusNet website.
- A feature in the Community Energy Bulletin demonstrating how GridView can be used to identify potential community battery locations.
- A LinkedIn post showcasing the GridView video in the context of recent rule changes.
- Distribution of a GridView user survey to approximately 900 opt-in subscribers.

These initiatives have helped improve both the usability of the platform and users' understanding of energy network planning and community energy opportunities.

AEMC rule change

Vince Frandina outlined a recent rule change that positions GridView as a central platform for improving visibility of the electricity distribution network, particularly at the low-voltage level. The change reinforces GridView's role as a critical tool for increasing network transparency, supporting distribution network planning, and improving access to network data for customers, community energy groups and other stakeholders.

The rule, Enhancing Distribution Network Planning and Data Reporting, was formally announced on 23 July 2026. It is expected to strengthen data reporting requirements and further enhance the availability of distribution network information. Further information on the rule is available on the Australian Energy Market Commission (AEMC) website at: aemc.gov.au/rule-changes/enhancing-distribution-network-planning-reporting.

Known issues

Geospatial layers

We have noticed a bug in the platform where if any LV layers are turned on for an LGA, the LGA boundary is automatically drawn over the conductors, reducing its visibility. This has been raised with Rosetta already.

Rosetta is aware of the issue and the team is working towards a solution.

Measuring tool

We have been made aware that the measuring tool does not work as expected. This stems from the issue above. This has also been raised with Rosetta and awaiting a solution.

Item 3 | GridView survey

Jo Kaptein presented the results of the GridView user survey conducted in July. AusNet invited approximately 900 GridView users to provide feedback on their experience with the platform, with the survey designed as a short satisfaction assessment to help inform future enhancements and improvements.

To ensure the feedback reflected current user experiences, respondents were screened out if they indicated that they could not recall when they last used GridView or had not used the platform within the previous 12 months. This approach helped ensure the results were based on feedback from active and recent users.

Key results:

Response rate

- 47 responses were received (5.7% of invited users)
- 9 responses were screened out
- 25 responses were completed (2.8% completion rate)

Highly likely to recommend

Users find practical value and are highly likely to recommend it

- Thinking about the last time you used GridView, how useful was it? 8.0/10
- How likely are you to recommend GridView to your colleagues or industry peers? 8.9/10

Comments

- *"The data on LGA consumption and solar production over the past seven years has been invaluable in understanding the impact of household and business Community Energy Resources."*
- *This information will assist us in our discussions and planning for community distributed batteries that support destination electric vehicle charging and contribute to building greater energy resilience"*
- *It seems to be the best data set of the 5 DNSPs in Victoria in that you include transformer data and you keep updating it"*

Action:

Ahead of the next meeting, GIG members will receive a consolidated list of suggestions from GridView survey respondents and other user feedback to review and discuss during the meeting.

Item 4 | EV charging

Vince Frandina provided an overview of recent regulatory developments aimed at accelerating the rollout of EV charging infrastructure across Victoria. These include:

- Victorian Government's *EV Charging Regulatory Statement* (April 2026), which identifies kerbside charging as a priority and seeks to remove barriers to public charging deployment
- proposed AER reforms that establish a framework for pole-mounted EV charging from 1 July 2026, including access arrangements and distribution service criteria for EV Charging Infrastructure (EVCI).

GIG members were advised that AusNet is currently developing criteria to assess the suitability of distribution poles for EVCI installation. As the pole-mounted EV charging trial transitions to business-as-usual operations, work is underway to establish the support services, processes and customer resources required to support future EVCI applicants.

The group discussed the potential role of GridView in providing information to support EVCI deployment. Feedback was sought on the types of information and visualisation methods that would be most useful to users, including:

- Identification of poles suitable for EVCI installation.

- The most effective way to display suitability information (for example, map markers, heatmaps, tables or other visualisations).
- Display of key pole characteristics and available network capacity.

Members were invited to provide initial ideas and feedback at our next meeting to help inform future GridView enhancements.

Other business & close

New datasets proposed by GIG members

GIG members suggested several potential additions and enhancements to GridView to further support network planning, community energy initiatives and electrification projects, including:

- Inclusion of battery inverter capacity and battery storage (kWh) data within GridView.
- Addition of data quality and voltage event information, which members noted could help identify opportunities for grid support and network optimisation.
- Access to baseline voltage data at the transformer level. Recognising the significant volume of data involved, members suggested exploring alternative delivery methods, such as automated reports or data subscriptions, rather than displaying the information directly within GridView.
- Display of EV chargers as individual map points, providing greater visibility of existing charging infrastructure.

These suggestions will be considered as part of future GridView and related platform development planning.

- Outside the scope of GridView, members also requested further enhancements to the My Home Energy portal, which is widely used to help households assess electrification opportunities and develop informed electrification plans.

Other

Jo Kaptein and Vince Frandina thanked the group for their time and contributions, noting that the ongoing development of GridView remains a business priority.

Jo Kaptein advised that a poll would be circulated to schedule the next meeting planned for November.

Actions

Action items			
Agreed actions	**Assigned to**	**Status**	**Due date**
1. AusNet to send, prior to next meeting, a consolidated list of suggestions from GridView survey respondents to discuss at the next meeting.	Jo Kaptein	In progress	One week prior to next week
2. GIG members invited to provide suggestions at next meeting re. how to visualise potential EV charging locations on our network	GIG members		Next meeting
3. AusNet to consider feedback on proposed new datasets and usability features and report back to group at next meeting which ones will be included in the roadmap and estimated timing *(see datasets in appendix)*	Vince Frandina	In progress	Next meeting
4. GIG members invited to provide usability feedback on the new zone substation and feeder load profile feature	GIG members	In progress	Next meeting
5. Improve the Zoom feature in Google Chrome and functionality for resizing panes	Vince Frandina	In progress	Next meeting

Appendix

New datasets

Eight new datasets were proposed by GridView users. These were reviewed by GIG members and feedback was provided.

Number	*Description*	*GIG feedback*	*Highest priority as noted by group*
1	Show how much solar exports there are in an area (for example postcode)	All agreed this would be useful, in particular in conjunction with item 7	Yes
2	How many residential battery storage systems on a feeder	All agreed this would be useful	Yes
3	Provide number of customers with batteries	All agreed this would be useful Question was raised whether it would be possible to include front of meter batteries on GridView	

		Also, how would we distinguish between residential and non-residential batteries It was noted that we may be able to provide high level information about batteries at a zone substation and/or distribution substation level	
4	Traffic light system showing transformer capacity	All agreed this would be highly useful The comment was made that it would be useful for provide phase-related data	Yes
5	Add higher resolution consumption data at the substation or feeder level	It was noted that while we currently provide 30-minute interval data, moving to 15-minute intervals would significantly increase storage requirements and impact performance. An alternative – providing minimum and maximum consumption data for each 30-minute interval – was considered useful by GIG members. It was noted that we already publish min/max demand at a higher level on our network on the DAPR portal. GIG members thought this would be useful even if showing this information per quarter at the distribution substation level.	
6	Overlay other publicly available GIS layers, such as Climate Social Vulnerability and Heat-Health Risk Index	This was considered a lower priority by GIG members	
7	Visualization of areas where solar has reached its peak (i.e. export constraints)	Strong support for including this on GridView	Yes

Usability feedback

Number	*Description*	*GIG feedback*
1	Measuring tool does not work	This is a known issue, and Rosetta is currently working on a solution. The issue occurs only when LGA boundaries are enabled; in all other cases, the measurement tool functions as expected.