

AusNet

Developer Consultative Committee (DCC)

Meeting #21

Thursday 13 August 2026



The background is a dark blue gradient with faint, large-scale Aboriginal patterns. On the left, there is a large, intricate circular design in orange, brown, and white. On the right, there are stylized green and white leaf-like shapes with geometric patterns. The text is centered in the middle of the page.

Acknowledgement of Country

AusNet acknowledges Aboriginal and Torres Strait Islander people as the Traditional Custodians of the lands on which we live and work. We pay respects to Elders past and present and celebrate their continuing connection to Country.

Agenda

Time	Item	Lead
11:00am 5 mins	Welcome	Craig Velt
11:05am 5mins	1. Safety Moment Importance of authorised contractors / endorsed drawings	Lucas Jurey
11:10am 10mins	2. Metrics Quarterly Performance	Ross Morgan
11:20am 5 mins	3. Construction Compliance Field Audit & Build Quality Trends	Lucas Jurey & Ally Symons
11:25am 5mins	4. Design Application Trends	Craig Velt
11:30am 10 mins	5. Exceptional CRAB reminders	Ally Symons
11:35am 5 mins	6. Objective upgrade project	Ross Morgan
11:45am 15mins	Open Floor & Next Steps	Craig Velt



01

**Safety
Moment** | Ensuring
teams are authorised

Authorised and Accredited Contractors

- Developers are reminded that they need to ensure all Accredited Service Providers constructing, operating or accessing AusNet assets need to be appropriately authorised to complete those works
- No works can proceed without a signed ACCC
- Only those ASP's listed on the ACCC are authorised to complete works
- Any works not listed on "Tech Spec" cannot be completed under the project



Check QMS 21-01-1 for accreditation status



Ensure ACCC is received and correct



Review Tech Spec to ensure limits of works are clearly understood



If in doubt, ASK!

02 Metrics | Quarterly Performance

Key metrics | Our quarterly performance

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Apr – Jun 2026

Process step	Description	2023 Targets	QTR performance
Design reviews (approvals)	This stage includes Design reviews and Master Plan reviews.	90% completed < 15 clear business days	QTR Performance: 97% Volume: 701 Rejected: 16%
As Built Plan Review	Review of Cable Detailing quality to ensure compliance with Dial Before You Dig licence obligations	95% completed <3 clear business days	QTR Performance: 100% Volume: 1164 Rejected: 20%
Pre-commission network audits (audit before we energise)	Our accredited auditors assess the accuracy of the staged audits. Developers are provided with a pass/fail result.	95% completion within 10 clear bus. days	QTR Performance: 98% Volume: 128 Failed: 17%
Final network audit	Our accredited auditors assess the tie-in work to ensure it meets compliance and safety standards. Sites can be energised ahead of this stage.	95% completion within 10 clear bus. days	QTR Performance: 96% Volume: 86 Failed: 17%

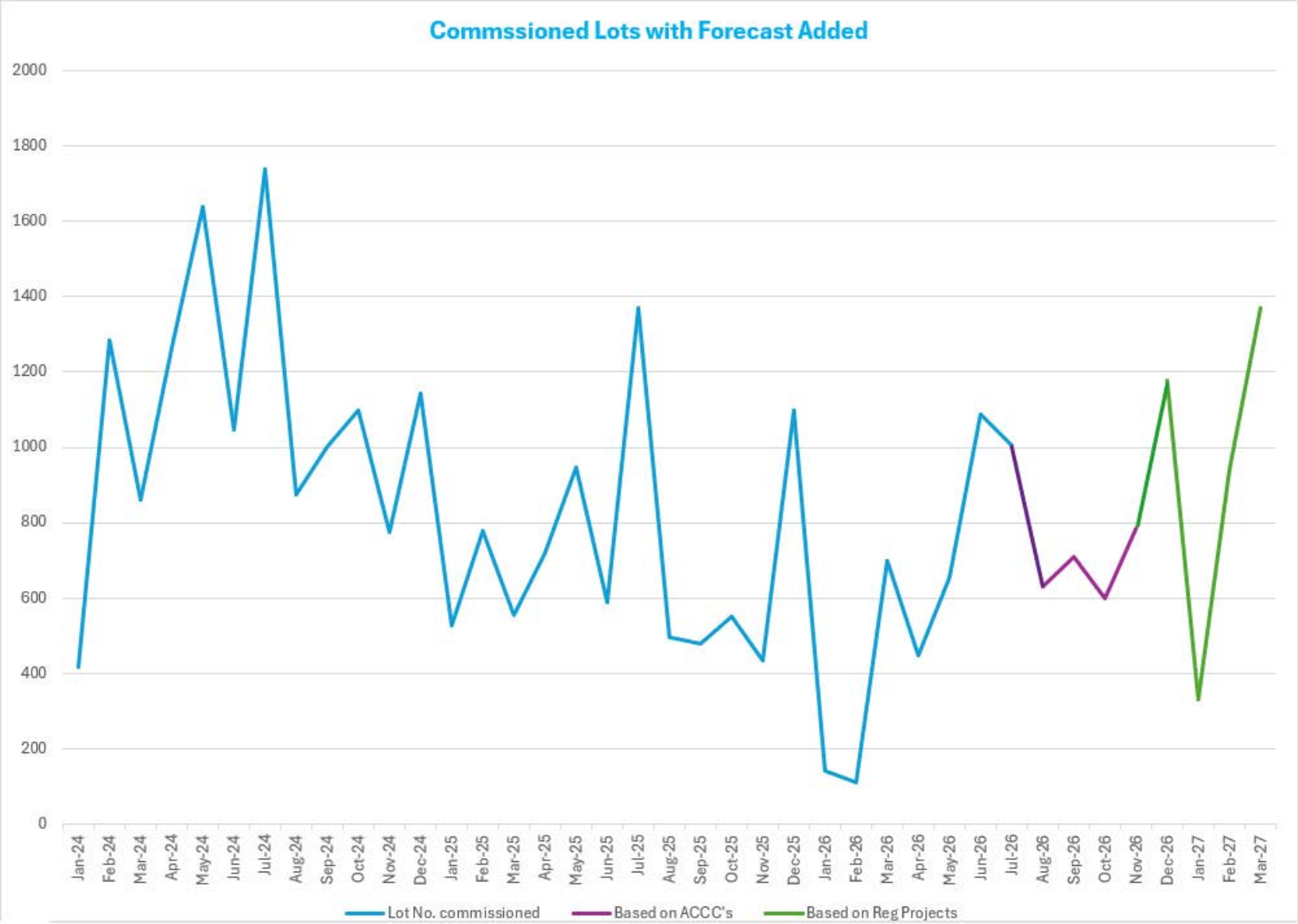
Key metrics | Historical performance

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Process step	Current performance Apr-Jun 2026	Jan - Mar 2026	Oct - Dec 2025	July-Sept 2025	Apr-Jun 2025
Design reviews (approvals)	QTR Performance: 97% Volume: 701 Rejected: 16%	QTR Perf: 99% Volume: 549 Rejected: 23%	QTR Perf: 96% Volume: 632 Rejected: 21%	QTR Perf: 99% Volume: 588 Rejected: 20%	QTR Perf: 98% Volume: 619 Rejected: 19%
As Built Plan Review	QTR Performance: 100% Volume: 1164 Rejected: 20%	QTR Perf: 99% Volume: 750 Rejected: 9%	QTR Perf: 98% Volume: 749 Rejected: 17%	QTR Perf: 99% Volume: 906 Rejected: 22%	QTR Perf: 88% Volume: 881 Rejected: 19%
Pre-commission network audits (audit before we energise)	QTR Performance: 98% Volume: 128 Failed: 17%	QTR Perf: 98% Volume: 68 Failed: 15%	QTR Perf: 100% Volume: 93 Failed: 18%	QTR Perf: 100% Volume: 101 Failed: 20%	QTR Perf: 99% Volume: 153 Failed: 24%
Final network audit	QTR Performance: 96% Volume: 86 Failed: 17%	QTR Perf: 96% Volume: 84 Failed: 14%	QTR Perf: 100% Volume: 96 Failed: 10%	QTR Perf: 100% Volume: 158 Failed: 12%	QTR Perf: 97% Volume: 121 Failed: 12%

Lots Commissioned with Forecast Added

4mth bring forward of ACCC's & 8mth bring forward of Application No's



Tracking industry performance

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Quarterly performance comparison April – June 2026

Oct-Dec 2021 Scorecard Results																				
External Company	Design Scorecard				PM Scoreboard				Detailing Scorecard				Electric Construction Scorecard				Civil Construction Scorecard			
	Endorsed Drawings	Rejected Drawings	Total Drawings Reviewed	Endorsement Rate	Audit Pass	Audit Fail	Total Audits	Audit Pass Rate	QA Pass	QA Fail	Total QA	Pass Rate %	Audit Pass Rate (Civil & Electric)	Volume of Audits completed	Total Electrical Defects (Minor & Major)	Electric Defects per Audit	Pass Rate (Civil & Electric)	Volume of Audits completed	Civil Defects (Minor & Major)	Civil Defects per Audit
Ave				74%				74%				78%	67%			1.06	75%			1.54
Company A					16	0	16	100%					100%	18	1	0.05				
Company B	58	19	77	75%	6	4	10	60%												
Company C					6	0	6	100%					100%	14			100%	7		
Company D	27	18	45	60%	6	0	6	100%	64	25	89	72%								
Company E					1	2	3	33%					0%	2	4	2				
Company F	16	10	26	60%					65	17	82	75%								
Company G													56%	9	15	1.66				
Company H													85%	6	12	2	50%	4	7	1.75
Company I					14	0	14	100%					95%	117	23	0.2	100%	1	2	2
Company J	63	26	89	71%	24	1	25	96%												
Company K	35	7	42	83%	7	1	8	88%	31	16	47	66%								
Company L	172	36	208	89%	37	14	51	73%	76	17	93	82%								
Company M	17	2	19	89%	5	4	9	56%	69	15	74	74%								
Company N	84	37	121	69%	32	7	39	82%	29	19	48	60%								
Company O					21	3	24	88%					80%	29	10	0.34	93%	11		
Company P													87%	3						
Company Q	27	18	45	60%	11	5	16	69%	20	5	25	80%	98%	19	10	0.52	67%	3	1	0.33
Company R	43	6	49	88%	7	0	7	100%												
Company S	2	1	3	67%	0	1	1	0%	1	0	1	100%								
Company T					1	0	1	100%					10%	11	40	3.63	11%	3		
Company U					2	1	3	67%					50%	2						
Company V					6	6	12	50%	8	2	10	80%	50%	12	10	0.83	80%	5	1	0.16
Company W					2	0	2	100%					67%	6	1	0.16	100%	1		
Company X																				
Company Y													100%	2			100%	12		
Company Z																				
Company A1									22	14	36	61%								

Highlights for this quarter:

- ✓ Data available on request (relevant to privacy guidelines)

Reach out to us for more details.

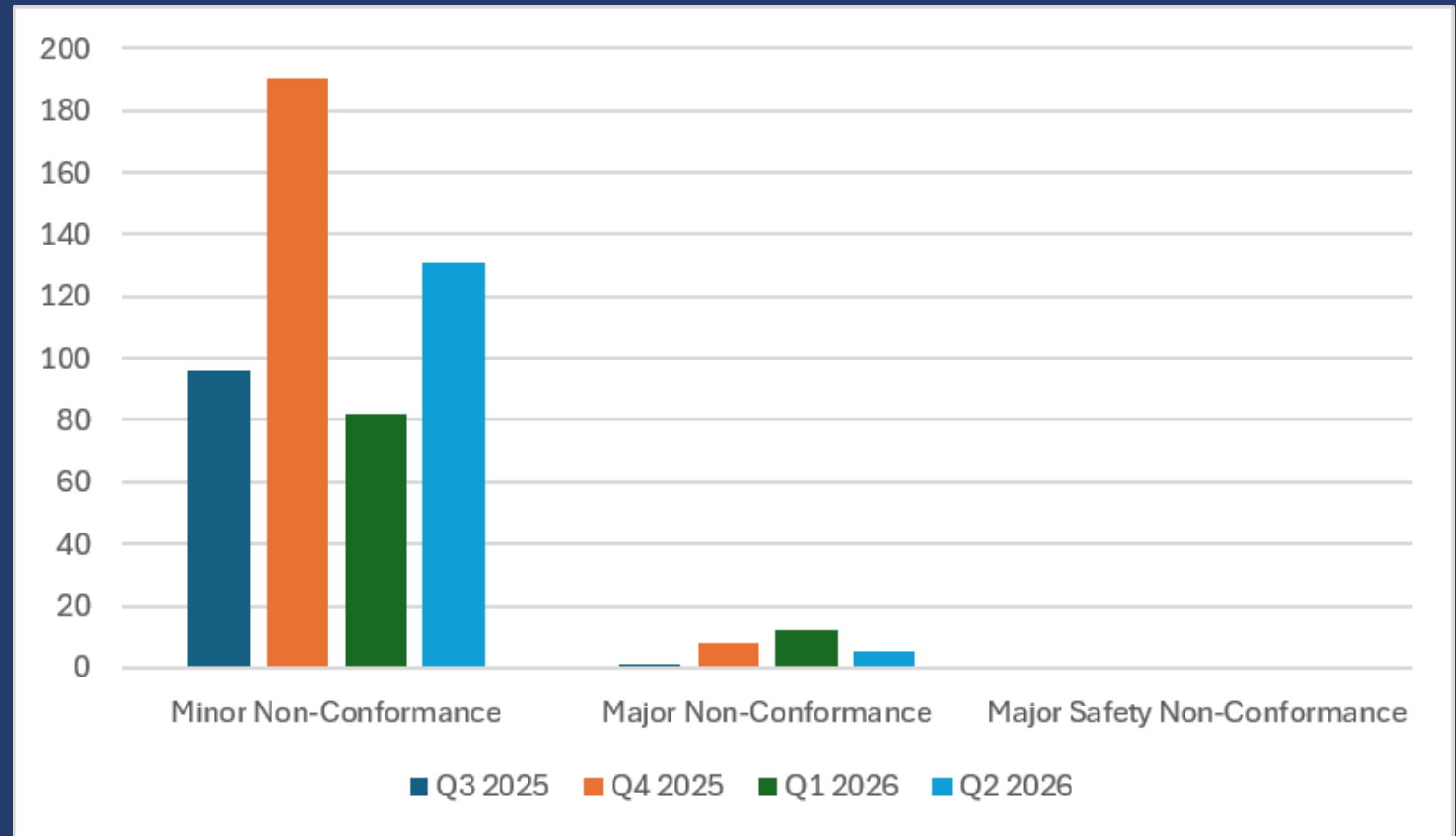
03

Construction Compliance | Field Audit & Build Quality Trends

Audit Field Trends

Update on key audit trends for the period Apr - Jun 2026:

- **253 URD Network Audits** completed on Accredited service providers in the 2nd quarter of 2026
- **98 Audits** passed first time!
- **221 Total Non-Conformances** in Q2 showing a large increase trend from Q1 2026.
- **No Major Safety Non-Conformances** for last 6 Quarters during Quality Audits, Safety Audits have presented Several Major Safety Non-Conformances



Identified areas of findings

Last Quarter 288 approval requests were sent through to the Option2 Inbox

As Built Data Issues have increased again since last quarter and currently attribute to 14% of non-conformances identified. 10% of requests to Option2 are for changes in design.

Public Lighting Issues has significantly increased this quarter and currently attributes to 12% of overall NC's and 10% of requested approvals, reminder public lighting is a council asset and any request for amendments must be accompanied with council approval.

Overhead classified non-conformances has remained steady since last quarter, which reinforces the need for the OH Pre-Comm requirements to be followed. Requests for work arounds currently equates to 16% of all requests to Option2Enquires.



Electrical - 120



Civil - 51



Public Lighting - 26



Detailing - 27



Cable / Joints - 24



Final Levels - 18



Overhead - 18



Design - 14

Audit field trends

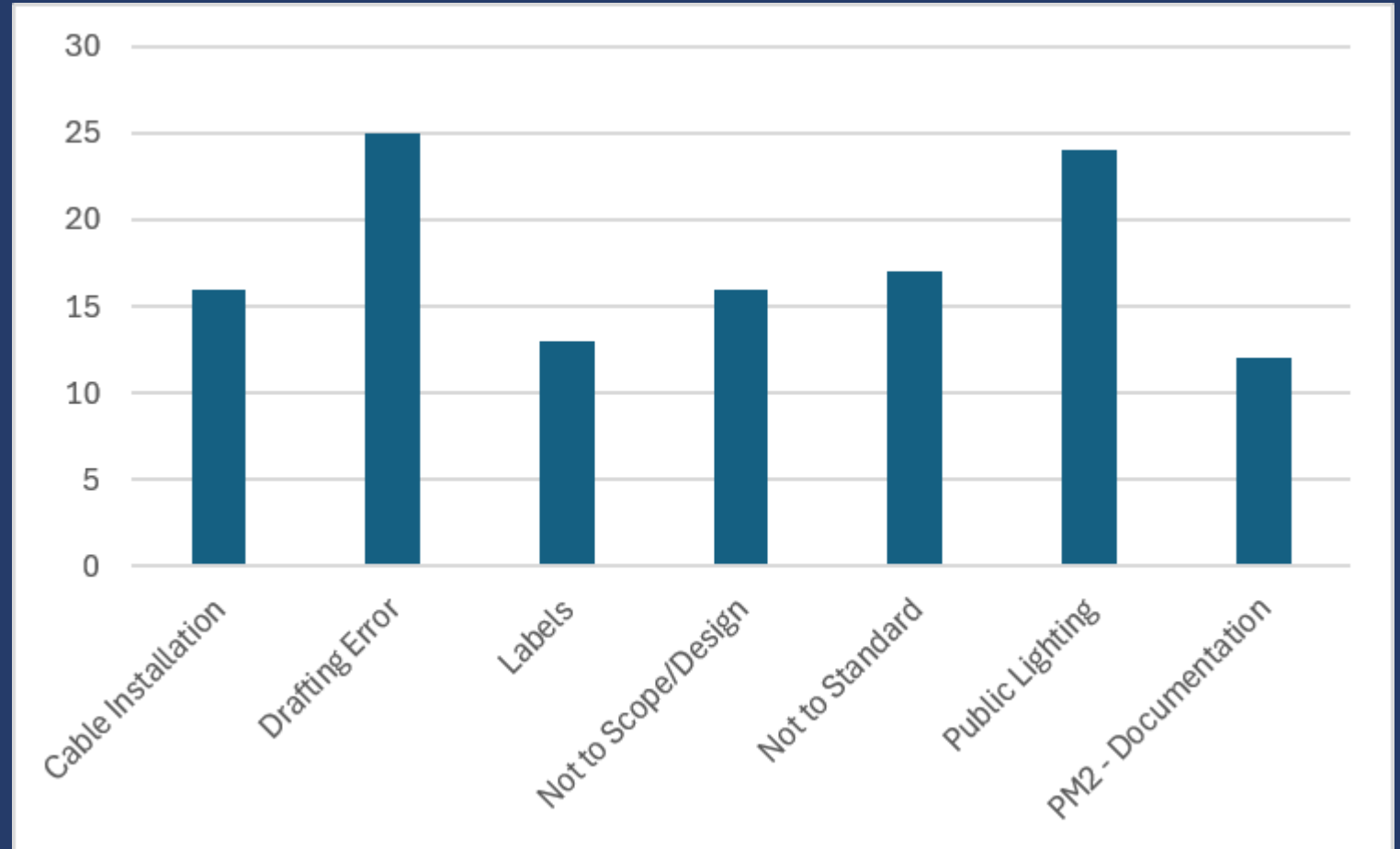
Overview of Non-Conformance Types

We have seen a **rise in non-conformances** relating to:

- As Built data not matching whats installed on site
- Projects not constructed to Scope / Design
- Incorrect documentation provided or correct processes followed

We have seen **a drop in non-conformances** relating to:

- Kiosk Reserves
- Pits
- Civil Reinstatement



Key Take-Aways



Concerning increase in number of non-conformances identified with as built not matching what is installed on site



Changes in design without prior approval is not acceptable and can be avoided. Approval for these changes will no longer be accepted on the as built plans



Requests to bypass overhead pre-comm audit is still increasing, which is resulting in poorer quality workmanship

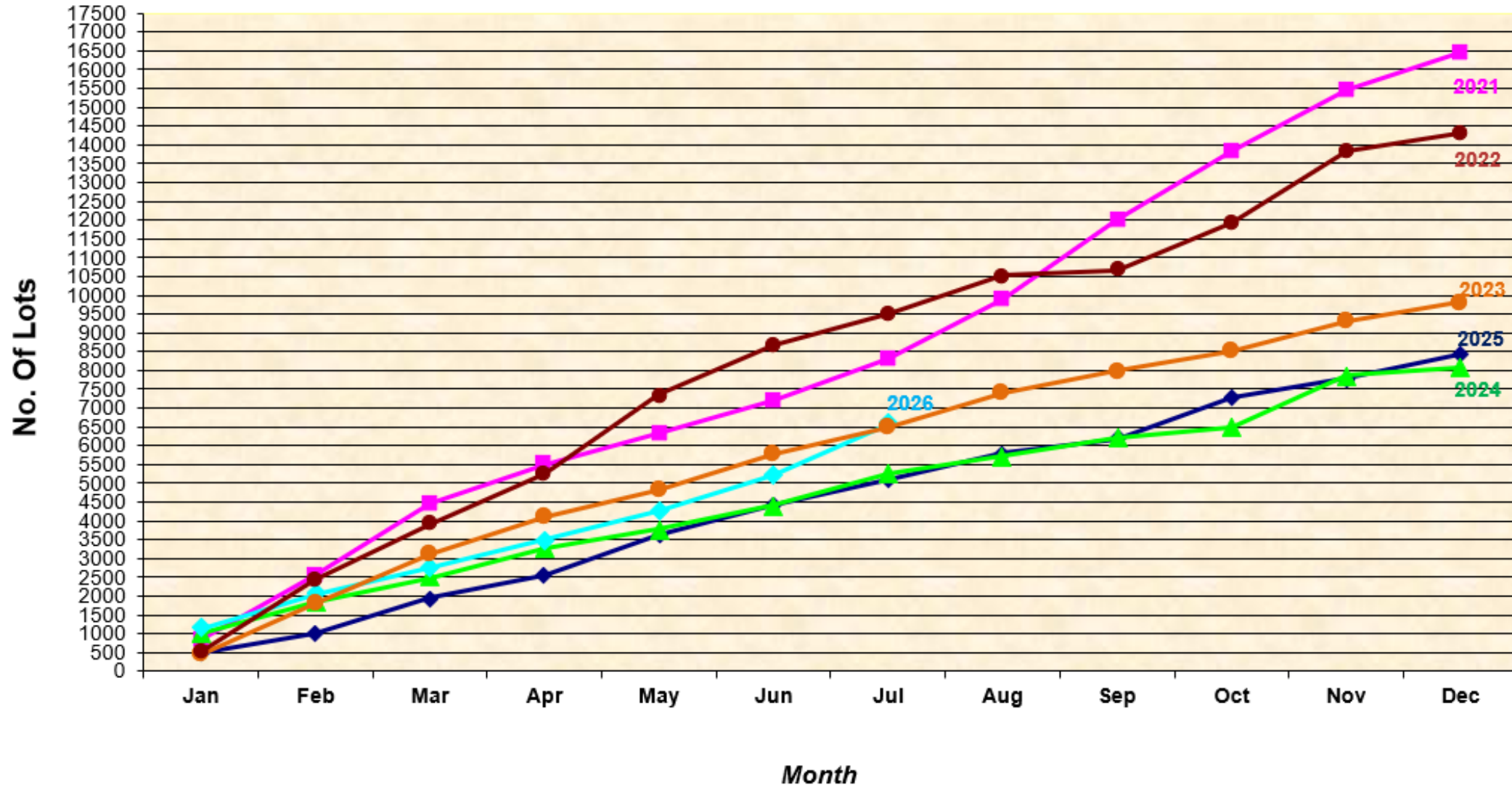


Urgency around SOC must not be used as a reason to seek approval of non-conformances or approval to skip correct process and procedure

04

Design application trends

ALL AUSNET - SMG, LDL, BFD, NORTH & EAST
HOUSING LOTS APPLIED FOR ON A PER MONTH BASIS



Housing estate application trends - 2026

- 2026 lot application rates are **above 2025 Year to Date**.
- Compared to the peak levels of the past three years, the trend is **rising**.
- 2025 ranks **4th** in total URD applications across the last 27 years, placing it in the upper range historically and tracking to 2023 rates.
- **5216** lots have been applied for up to June 2026 which is about 18% increase on the **4420** lots applied for during 2025.
- The 10-year average annual lot application rate is **10,175** lots, while the 25-year long-term average for AusNet sits around **8,000** lots.
- Based on current projections, 2026 is on track to reach approximately 11,300 lots which is **above long-term trends**.

05

Exceptional CRAB Reminders

What is a CRAB Form?

A CRAB form is an official AusNet document issued by the EPC's during construction when the approved As Built drawings are issued from our Data Maintenance Team. It is a mandatory document required for requesting the Pre-Com audit and completing your tie in application in NEXOS.

In rare circumstances, you may come across projects where you are unable to complete the as built data prior to energisation. In these rare cases an Exceptional CRAB (**Ex Crab**) can be requested

AusNet Services		SOP 31-01A
Confirmation of Return of 'As Built' Drawing (CRAB) - Underground		
INSTRUCTIONS: Use this form for all jobs requiring the installation of underground assets (excluding Service jobs such as Pole to Pits, Pit to Pits and Service Tees). Complete only one of the sections below, depending on the circumstances. This form is in addition to other forms, clearances and processes required prior to livening, and does not supersede any.		
SECTION B - Exceptional circumstances (requires same day construction and livening. Refer to AusNet Services procedures for valid exceptions)		
Project Number: Details of partial energisation (where applicable):	Project Name:	
Responsible AusNet Project Manager (Cross correct Boxes) I am not able to check the corresponding 'as built' drawing prior to livening because exceptional circumstances mandate that the cables are installed, detailed and livened on the same day.		

Ex CRAB requirements

- Ex CRAB should only be used where no prior works can be completed before asset livening.
- Where a Pre-Commissioning (Pre-Com) audit can be undertaken, it must occur before assets are energised.
- Ex CRAB requests must be submitted to the Option2 team for review so audit requirements can be determined before works commence.
- Where a Post-Commissioning (Post-Com) audit is required, Network Auditors must receive **10 business days' notice** in line with QMS requirements.

Examples of this can be:

- Direct pole replacements
- Upgrades of existing cable
- Upgrades of existing overhead infrastructure

Ex CRAB cannot be requested to:

- Skip the mandatory auditing requirement. An ex CRAB does not exempt you from a Pre-Com Audit
- Complete all works, including energisation, on the same day, so we don't have to make return trips to site as it is too far away and return trips weren't quoted during the tender process
- Speed up the tie in application process in NEXOS
- Install assets that were missed during construction and / or tie in
- Complete asset relocation works that weren't part of the original design

Key Take-Aways



All tie in applications in NEXOS must be accompanied by either a CRAB or an ex CRAB.



Where an ex CRAB is issued, approval for a Post Comm audit must be requested through Option2 **before** any works take place.



40% of Post Comm audits conducted have failed with an average of 3+ NC's per project



What will happen moving forward – There will be no exceptions to the **need for Post Comm audits. Rectifications of Post Comm audit failures will require a secondary shutdown. Where contractors are found not complying with the process, applications will be returned to Draft status until the correct process is followed. Future requests for ex CRABs may also be denied for repeated failures to follow the process.**

06 Objective Upgrade Project

Objective Uplift Project

Background: The Objective system is the official drawing repository, providing secure access for users to submit and update drawings, manage PDF renditions for BYDA publication, and receive publication confirmations.

The system maintains document integrity by preventing concurrent editing of reserved drawings.

The Objective Uplift Project focus is to provide improvements in reliability and ease of system maintenance going forward.

The Project's Key enhancement themes include:

- User configuration, licence management, and access governance improvements.
- Workflow reliability, approval process enhancements, and bulk processing capabilities.
- Project file management, drawing reservation visibility and privilege reporting.
- Drawing data quality improvements, PDF rendition reliability, and status accuracy.
- Search, metadata visibility and user experience enhancements.
- Compliance, safety and operational risk reduction through improved controls and supported software.

Objective Uplift Project

Key enhancements sought by our Distribution Team representative:

- Enable Objective users to cancel their own drawing reservations without requiring assistance from the Objective Support Team.
- Enhance search functionality and develop supporting training materials to improve user awareness and adoption of search capabilities.
- Improve controls and governance around the use of Objective templates and blocks, with this guidance incorporated into user training materials.
- Improve the PDF rendition process to reduce system failures and increase reliability.
- Enhance reporting capabilities to accurately track user access, activity, and the duration of drawing reservations.
- Improve notification and communication processes when drawings are rejected, including clearer reasons and status updates.

07

Open floor | Discussion

Open floor discussion

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What's happening in the industry?



Any pressing issues or concerns?



Any new trends emerging in your space?



What topics would you like us to focus on next?



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Thank you.

AusNet

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