Agenda & Minutes

GridView Improvement Group | Meeting #1

12 December 2025

Attendees:

Chris Barfoot, *Gippsland Climate Change Network*
Grace Davis, *Strathbogie Shire Council*
Sarah Goodwin, *Monash University*
Amy Gregorovich, *Yarra Ranges Council*
Will Jackson, *DEECA*
Denis Lambert, *Sustainable Upper Ovens*
Lasantha Meegahapola, *RMIT*
Melinda Miles, *Nillumbik Shire Council*
John Naylor, *Electrify Wangaratta*
Zaylee Saint-James Turner, *Rural City of Wangaratta*
Rakibuzzaman Shah, *Federation University*
Heath Shakespeare, *Indigo Power*

AusNet representatives:

Ana Erceg, *Manager, Grid Evolution*
Vince Frandina, *Lead Electrification Engineer*
Jo Kaptein, *Community Energy Engagement Advisor*
Priya Laxman, *Forecasting Data Scientist*
Kyle Olsen, *Senior Engagement Specialist*

Apologies:

Blake Edwards, *Totally Renewable Yackandandah*
Juliette Milbank, *Community Energy Network*
Rebecca Tilbrook, *SEC*

Item	Time	Topic	Presenter
	2.00pm *(5 mins)*	**Welcome**	**Jo Kaptein**
1	**2:05pm** *(15 mins)*	**Introductions**	**Jo Kaptein**
2	**2.20pm** *(15 mins)*	**Scene setting** | Environmental context, GridView vision and objectives, GIG terms of reference, meeting schedule	**Vince Frandina and Jo Kaptein**
3	**2.35pm** *(10 mins)*	**GridView** | Current state	**Vince Frandina**
4	**2.45pm** *(10 mins)*	**What success could look like in 2026**	**Vince Frandina**
	2.55pm *(5 mins)*	**Other business and close**	**Jo Kaptein**

Welcome & open

AusNet's Jo Kaptein opened the meeting with an Acknowledgement of Country, welcomed participants then outlined the meeting purpose and agenda.

Item 1 | Introductions

AusNet's Jo Kaptein invited each member to introduce themselves and share why they chose to join the GridView Improvement Group (GIG). As this was the group's inaugural meeting, the introductions provided a valuable opportunity for members to appreciate the diverse skills and experiences within the team and understand the unique contributions each person can bring to enhancing GridView.

Item 2 | Scene setting

AusNet's Vince Frandina and Jo Kaptein provided a background briefing on GridView including environmental context, GridView vision and objectives, GIG terms of reference, and the meeting schedule for 2026.

Discussion included:

- Environmental context: Vince stated that:
  - Over the past few years, more focus has been placed on low-voltage distribution networks across all Distribution Network Service Providers (DNSPs) including AusNet.
  - AusNet's customers, and the wider community, are wanting greater network visibility to help with their applications for batteries, EV charger stations etc.
  - The Australian Energy Regulator (AER) have more focus on DNSPs to provide greater network visibility to the public and are considering rule changes to require DNSPs to provide this data to customers.
  - AusNet customers have installed Consumer Energy Resources (CER) such as rooftop solar, batteries, EV chargers in large numbers, as well as communities installing neighbourhood batteries. This has significant implications for our low voltage network.
- GridView strategy: Vince stated that:
  - GridView is designed to support the energy transition by making **LV network data more accessible** to our customers. It aims to improve transparency, build trust and empower communities with the data they need to plan and deliver local energy solutions.
- GridView Improvement Group Terms of Reference: Jo explained that:
  - The role of the GIG is to provide a regular platform for AusNet to seek advice on which new data sets should be added to GridView, and how to prioritise them, as well as to provide guidance on usability enhancements and resources we can build to help users understand how to use GridView.
  - The GIG Terms of Reference are published on our website at https://communityhub.ausnetservices.com.au/GIG
- Meeting schedule: Jo said that there would be two meetings in 2026 the first in February (date to be confirmed) and the second in August.

Item 3 | GridView current state

AusNet's Vince Frandina and Jo Kaptein gave an overview of the current state of GridView.

Discussion included:

- GridView has a wealth of network data including low voltage network data such a load profiles for distribution substations with 10 or more customers.
- There are currently 1830 subscribers to GridView, with community energy groups being the largest group of GridView users.

Item 4 | What success could look like in 2026

AusNet's Vince Frandina provided a summary of what success for GridView could look like in 2026 and invited input from GIG members as to what ideas they have for improving GridView.

Discussion included:

- Lasantha Meegahapola said it was good to see some of the new features that have been added. He noted that when new features are added there can sometimes be a lag when accessing the portal. He suggests we scale up so that GridView performance is not compromised when additional data is added.
- Community energy perspective. It was noted that it would be useful if we added a colour map for the distribution substations that have capacity to connect battery storage, EV chargers etc.
- Melinda Miles said that Nillumbik Shire Council would find it useful to see the geographical coverage for selected distribution substations – specifically which part of the low voltage network including the low voltage lines are related to which distribution substation. This would enable users to identify for a specific address which distribution substation provides the power to that address through the low voltage network.
- Sarah Goodwin suggested that to reduce lag when turning on multiple layers within GridView, it could be useful to include a pop-up encouraging people to turn off certain layers (if not required) to help improve speed. She also suggested that it would be useful to provide case studies on how people are using GridView.

Other business & close

Jo Kaptein said that a list of possible dates for the February 2026 meeting would be sent to GIG members before the end of the year. Jo then closed the meeting.

Action items			
Agreed action	**Assigned to**	**Status**	**Due date**
No actions required from this meeting.			